



ladder training case study

Training and the world of work

Name:	MARK DRIVER, 36
Occupation:	ALARM INSTALL SUPERVISOR
Employer:	ROMECLIMITED [ELECTRONIC SECURITY & FIRE DIVISION]
Located:	CHINGFORD, ESSEX
Course booked by:	TIM MAGINN
Job title:	TRAINING MANAGER
Delivered by:	TERRY FLANAGAN
Training company:	HSS TRAINING AT BECKTON SUPERCENTRE

GENERAL PROPERTY MAINTENANCE

Mark Driver has worked for Romeclimited for eight years installing alarm and CCTV systems in the greater London area. As such he uses ladders and stepladders on a daily basis and, by his own admission, could not really manage without them. He has used other low level access products such as podium steps, but finds they lack the convenience and flexibility of traditional ladders.

Along with four other delegates he recently attended the Ladder Association's official one-day training course at the HSS Training Centre in Beckton. HSS is a member of the Ladder Association and therefore authorised to deliver the Association's training programme.

"I have been using ladders for almost 20 years," says Mark. "Even so, I thought the course was a good idea and I have to say it lived up to my expectations. It was certainly on a par with other courses I have taken such as PASMA (mobile access towers) and IPAF (mobile elevating work platforms). It was thorough, professional and well delivered."

"It was all useful stuff, even if much of it only served to remind me of the things I should be doing to use ladders safely and productively. For example, undertaking a risk assessment, using the right type of ladder, positioning it properly and having regard for the people around me."

"Where it did provide something extra was when it comes to pre-use checks and detailed inspections of ladders and stepladders. Here the course went into some real detail and gave practical, usable advice. As a result I now take much greater care to make sure the ladder is safe and in good condition. If not, I know the proper steps to take."

"It's hard to imagine anyone doing my job without ladders. They are a simple, reliable and easy-to-use piece of workplace equipment but, like anything else – towers and MEWPs for example – they have to be used properly. If nothing else, this course reminded me of that fact, and very positively too."

"I recommend it to anyone, especially anyone who has been using ladders for years and thinks there is nothing new to learn. There always is, and this course proved it."

